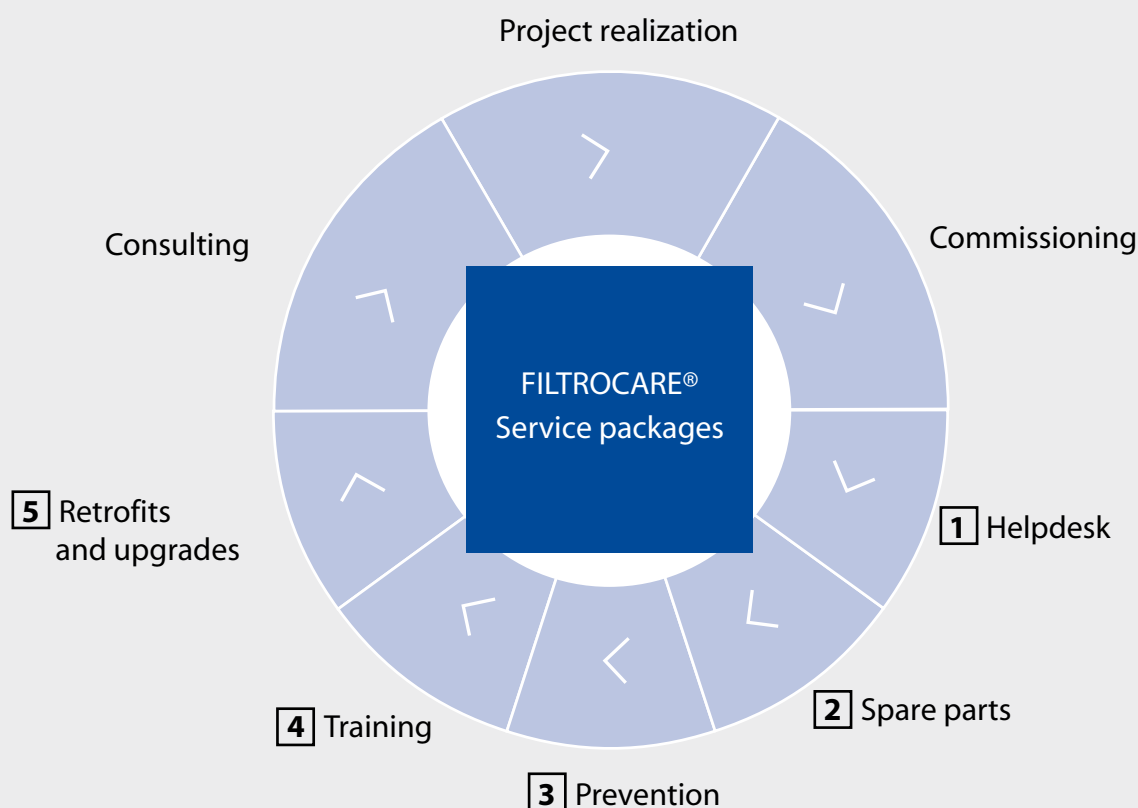


# FILTROCARE®

## TAILOR-MADE SERVICE PACKAGES

Helping you to be more competitive



Our goal is to maintain a long-term relationship with our customers and therefore we offer services beyond design and project realisation.

FILTROX has been in the filtration business since 1938. This vast experience allows us to offer you an efficient and outstanding service. In two words: Total assistance. Give us a chance to prove it!

In order to serve our customers comprehensively, we designed the FILTROCARE® service package based on five (5) basic modules, easily adjustable to the individual needs of our customers.

### **FILTROCARE® – We support you wherever you are**

Filtration plants are becoming more and more sophisticated requiring specialized knowledge in terms of design, technology, mechanics, automation and maintenance. For this, FILTROX launched a new program to assist and support the end user throughout the entire lifecycle of a filtration plant.

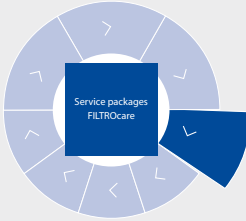


The FILTROCARE® service package is based on our long-term experience in planning and optimization of filtration processes. FILTROCARE® is offered to the individual customer as a tailor-made solution.

The FILTROCARE® service package ensures both product – and process-security, helps to improve the performance of your filtration plants, assures your production schedule and helps your competitiveness.



**FILTROCARE® – We bring our experience close to you – worldwide**



### 1 HELP DESK – around the clock ready for you!

We are available whenever you need us. Because most of our customers work 24/7, we offer a week-end hotline for emergencies.



### 2 SPARE PARTS – Original quality

Plants work best with original spare parts. FILTROX has an extensive stock of spare parts for all of our filters. Our qualified staff is happy to help you with your need.



### 3 PREVENTION – Better safe than sorry

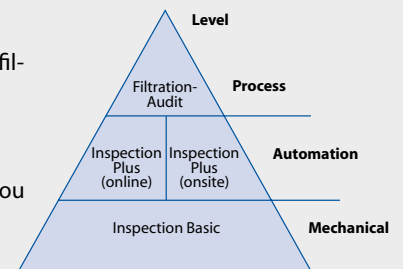
Our module PREVENTION is based on different levels: Process, automation and mechanical.

**Filtration-Audits** focus on the process and make sure your filtration processes remain state-of-the-art.

An **Inspection** by one of our specialists ensures your plant runs safely and gets you the performance you need in the future.

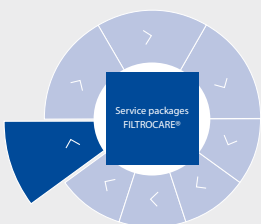
#### Maintenance contracts

Your plant is preventively maintained at required intervals. This avoids shut-downs and unwanted surprises and helps you to plan your maintenance budget.



### 4 TRAINING – Dedicated specialists

Well-trained operators lead to higher productivity and safety. We make our filtration expertise available to you. FILTROX offers various training modules – on-site or at our Training-Center in St.Gallen.



### 5 RETROFITS AND UPGRADES

In many cases, the FILTROCARE® Retrofit package has helped our customers with changes in their filtration set-up, for example:

- Full-scale retrofitting of existing filtration plants and control systems
- Mechanical retrofitting
- Retrofitting of the process control system
- Dismantling, transport, installation and re-commissioning of a filtration plant at a new site
- Limited detailed process and / or plant optimization

**We are pleased to make you a tailor-made offer. Please contact us.**